

**ANNUAL REPORT**  
**2022 - 2023**



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## Vision

Shepparton Foodshare will lead a coordinated response to address hunger in our diverse community.

## Our Values

- Impartial and non-discriminatory
- Restore hope and dignity
- Minimise our environmental impact
- To be inclusive and celebrate diversity
- Act with empathy and respect
- Be open and accountable
- Make the best use of every resource

## Chair and Executive Officer Report

We are so proud of our team; Shepparton Foodshare has again shown great resilience and stepped up to the many unexpected challenges this year to ensure local people that need it most have food!

Shepparton Foodshare has faced many challenges over the last 12 months which included our three relatively new staff members having to learn how our operation works, all whilst experiencing the substantial growth in demand due to the floods in October of 2022 and the cost-of-living crisis which we are currently experiencing. The good news is our team has risen to these challenges by facing them head on and doing whatever is required to continue supplying food to those who use our service.

Despite facing these unexpected challenges and continuing growth, we have managed to stay the course by continuing to implement our strategic plan and working towards our goal of transforming our organisation into a more streamlined, efficient, and effective operation. Although we aren't there yet, we have taken great strides forward in achieving our goals.

The biggest highlight is that we are getting closer to starting our new warehouse building project. We managed to secure the required funds to see this project come to fruition through government and local grants. In particular, we'd like to thank our State and Federal Governments for believing in Shepparton Foodshare and investing in the worthy project of building our own facility. We are also thankful to our previous local MP's, Damian Drum (Federal) and Suzannah Sheed (State) who lobbied for our cause.

Unfortunately there have been many delays beyond our control, including local building industry's increased workload due to the floods, however the good news is, our design is nearly finalised and we're close to submitting our final design to council for planning and building permits to be able to commence construction.

### KEY MILESTONES Since 2012

More than  
3.8 million kilos of  
food distributed

Food Rescued -  
1,159,350 kilos

Food Donated -  
2,945,350 kilos

More than 65,000  
volunteer hours

3% food waste

Estimated value of food  
distributed to the  
community more than  
\$9,500,000

## Chair and Executive Officer Report continued ...

We are most grateful for the many generous people who help finance our Foodshare and keep us operating. This year again saw the success of our annual fundraising dinner where we raised the grand sum of \$86,000.

While we can't thank everyone here, we'd like to particularly acknowledge and thank significant contributions made by the Greater Shepparton City Council and the Margaret Attwood Trust contributing to operations and the Freemasons Foundation Victoria for funding for the commercial kitchen in the new warehouse.

Another highlight has been the review of our warehouse operation where we have been looking at ways in which we can improve what we do. We are in the process of mapping our organisational structure and creating standard operating procedures, which will help to systemise what we do. This will create more efficient and effective daily operations, enhanced OHS standards in the warehouse for our volunteers and reduce costs which will benefit those who use our service and help us to be more sustainable for years to come.

With the growth of our organisation (a record 17 new agencies registered to collect our food in these last 12 months) it has been a challenge to keep up with food supplies. We are addressing this with a focus on fostering existing and establishing new food supplier relations. It is worth noting that we have strengthened our relationship with SPC after their recent change of ownership. We anticipate this will secure an ongoing healthy supply of their much sought after products, which we will be most grateful for.

There are many other food hubs in Victoria who provide a similar service to us. As a way of strengthening what we all do by sharing knowledge and resources, an alliance, the Regional Food Security Alliance was formed between these other organisations.



## Chair and Executive Officer Report continued ...

This has been a great initiative which has brought many great benefits to each organisation and to helping those who rely on our services. Some of these benefits include sharing excess food supplies, logistics, resources, support amongst CEO's, collective knowledge, lobbying for ongoing government funding and recognition for the role we play in regional Victoria as a vital and effective service during a natural disaster and the current cost of living crisis. The Alliance has also been able to strengthen our relationship with SecondBite who provide food nationally and have the main contract for supermarket food rescues. This relationship has increased food supplies to each food hub and are currently Shepparton Foodshare's biggest single supplier of food.

Another highlight worth mentioning is the role we now officially play in the event of an emergency or crisis. We have established ourselves as the main supplier of food amongst the collective network of local support agencies who worked together to get food to people who couldn't access food during Covid lockdowns and the floods of October 2022. We have been a part of many roundtable discussions at local, state and a national level to help develop response strategies in these types of events. We are continuing to develop and strengthen strategic relationships with local support agencies who also play a vital role during these events with the added benefit of seeing how we can collaborate on reaching common goals for our core business.

We are most thankful to our vibrant, skills based board. This year we bid farewell to our secretary Leon Sargeant. We thank Leon for his amazing impact on our organisation and tireless work to see us improve. You'll be missed. Pleasingly, we've added some great new directors in the previous twelve months:

- Well known local businessman Tom Brain who has brought his wealth of knowledge to the table, particularly helping with our building plans
- Damian "Will" Willoughby who brings his media, communications and community knowledge and strength to our group. Will has replaced Leon as our secretary and is doing a great job.



## Chair and Executive Officer Report continued ...

There are many great things happening within our organisation and although we would love to be obsolete (i.e that nobody in our community was hungry), we will continue to find the best ways of supporting our local community whilst there is the need to supply food to those in need.

Lastly, we would like to acknowledge what a marvellous local community we belong to. The people of Greater Shepparton continue to do themselves proud by standing together and helping one another get through great adversity in recent times. We anticipate that having fought these challenges together, will mean even greater unity in the future.



Chair, Shepparton Foodshare



Executive Officer

### 2022-23 Shepparton Foodshare Board



Jeremy Rensford  
Chair



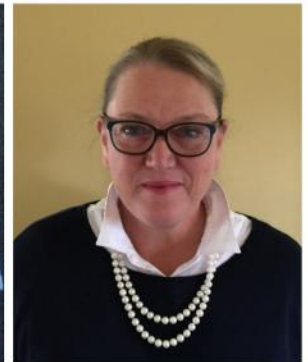
Jim O'Connor  
Vice Chair



Matthew Todd  
Treasurer



Damien Willoughby  
Secretary



Jan Phillips  
Board Member



Cheryl Hammer  
Board Member



Roly Hunt  
Board Member



Tom Brain  
Board Member



Peter Thompson  
Board Member



**Trish Vigliaturo**  
**Board Member**  
(joined May 2023)

## Warehouse Co-ordinator Report

When I heard Shepparton Foodshare was looking for a Warehouse Co-ordinator to take over from Grace Grieve, it immediately piqued my interest.

I had interviewed Grace and her predecessors many times in my role as breakfast presenter at ABC Radio in Shepparton. That was my job for 17 years and I was looking for a new challenge. And I found it at Shepparton Foodshare.

Having seen off much of the turmoil of the previous covid-impacted years, there were still plenty of challenges in store for 2022-23. In October, Greater Shepparton and the wider area was again in the national spotlight, this time as floodwaters inundated much of the region. Thousands of homes were impacted – some flooded, others cut off and isolated (and people with it).

At Shepparton Foodshare, volunteers, staff and anyone who could lend a hand helped “flood-proof” our Mooroopna warehouse. That involved sandbagging fridge and freezer doors, elevating vulnerable equipment and relocating tens of thousands of dollars’ worth of frozen goods elsewhere.

While a small amount of water made it into the warehouse, which was isolated for several days, we were able to get back up and running in relatively quick time, thanks in no small part to all those volunteers.

In the meantime, Shepparton Foodshare still played an important role in the recovery process and continued to do so for many months. In some cases, it is still happening.

In fact, the aftermath of the floods saw demand for our services increase sharply. To that end we were fortunate to receive flood recovery funding which enabled us, for several months, to purchase meat, fruit and vegetables to supplement our own supplies of donated/rescued items. It made a big difference when it came to helping the local agencies help others.



## Warehouse Co-ordinator Report continued ...

We were also able to purchase food items for our culturally and linguistically diverse (CALD) communities. As a result, Shepparton Foodshare was a partner in some terrific multicultural events, including the Eid al-Fitr Festival at St Paul's Africa House and we look forward to continued involvement in such gatherings.

In November last year, on Melbourne Cup Day we also received a visit from then Premier of Victoria, Daniel Andrews, who pledged \$1 million towards Shepparton Foodshare's new warehouse home.

Between volunteers and staff we have bolstered the ranks of first aid and forklift-trained during the past 12 months which gives us a much greater degree of flexibility and safety on the warehouse floor.

A major review of workplace standards and practices was also instigated and is ongoing, involving the input of volunteers, staff and some valuable advice from new board member Trish Vigliaturo, who has industry experience in this field. We thank her for it.

On the subject of thanks, Ang and Cam Mangiameli once again hosted our Make A Meal Of June annual fundraising dinner at the Woolshed at Emerald Bank. It was a night of great food, company and hospitality with more than \$86,000 raised.

A highlight of this fundraising event was guest speaker Hayden Beaton, principal at Mooroopna Park Primary School which, supported by Shepparton Foodshare, pioneered the award-winning Healthy Eating Program model now used in schools around Australia.

Another positive as we approached the end of 2022-23 was the reaffirmation of Shepparton Foodshare's long standing association with SPC. This rejuvenated partnership has once again seen truckloads of donated SPC product back in the warehouse and, most importantly, on the tables of people in need. And it has been timely. The last three months of 2022-23 highlight more than ever just how important Shepparton Foodshare is at a time when cost-of-living pressures are at the forefront of many people's minds.

For April, May and June, Shepparton Foodshare distributed the equivalent of 70,000, 91,000 and 76,000 meals per month respectively - among our highest numbers since the pandemic.

The challenges ahead are many, but with an enthusiastic group of volunteers and staff, and a new warehouse home on the horizon, Shepparton Foodshare is ready to meet them.

*Matt Douting*

Warehouse Co-ordinator



## A word from our Volunteers

Shepparton Foodshare has a team of around 30 volunteers that combined contribute around 150 hours each week. Volunteers assist in Foodshare's busy warehouse receiving and processing food donations, sorting food rescues, packing food boxes and orders, stock movement and control, ensuring food is stored according to regulation guidelines and some head out in our van for food rescues. We sincerely thank each and every one of our volunteers for the tireless efforts.



"I've always hated seeing food wasted and the opportunity came along coupled with the desire of not wanting to waste food with seeing what is done here for the community and it was a natural thing to join up. I love the feeling that you are doing something for the community and the comradery of working here is real and very funny at times. It changes food that can be used and I'm sure it saves a lot of people from partial starvation." - **Roly**



"I took the opportunity to volunteer to get out of the house, have something to do and get out of my wife's hair a bit (insert giggle). With the floods, drought and covid it has all brought to a head to how important it is to help those that are struggling. It was straight forward process to volunteer at Foodshare. The people are absolutely fantastic here." - **John**

"I became a volunteer because I saw my Orthodontist, he did a video of Shepparton Foodshare and I said this is interesting. Ever since then I have been here, and I love it! And join the crazy people here, friend, family and helping people in need. It's a way of getting food without buying and people that are really struggling need it. Do it because its fun, it's a great crew, there's a great team and you are helping the community, you are giving back to the community and that's what I am all about." - **Mariah**



"I became a Foodshare volunteer because I wanted to give back to the community that took me in. I love volunteering at Foodshare because of the friendships I have made, this is my village!" - **Kerrie**



## Treasurer's Report

This year has been a challenging year for the Shepparton Foodshare community. This has a severe impact on our daily operations and on its operating costs.

My thanks to the professionalism and dedication of our Chair Jeremy Rensford and the Board who support him. I can report on behalf of the board, Shepparton Foodshare had a net surplus of \$10,807. Whilst this is a significant decrease of \$335,621 on last year's result, this can be largely attributed to donations directly relating to Shepparton Foodshare's new food distribution warehouse.

Expenses have remained stable with a slight increase of \$70,643 to \$565,249. The digitalisation of the accounting system will reflect in a further decrease of consultancy expenses in the future.

The Board through the Executive Officer will have to be mindful of the effect increased cost can have on the organisation. This has been addressed with the budget submitted by the Executive Officer and approved by the Board.

The finance for Foodshare's new purpose built food distribution warehouse is in place and the process is well underway.

I would like to thank the volunteers for the great work they do and the small team of staff, lead by Executive Officer, Glenn Peric, for their tireless efforts to make our operations run smoothly.

I would like to make special mention of Kate Smith who undertakes our marketing and fundraising, her efforts and work in financially supporting the organisation is above any words I can say.

This is my last report as Treasurer and again I would like to reiterate my thanks to the board for what has been a great experience, it has been my pleasure to serve.

Finally, in the Shepparton region no one person regardless of their circumstances should go hungry. I again thank the Shepparton community for assisting Shepparton Foodshare to strive for this goal.

*Matthew Todd*

**Treasurer, Shepparton Foodshare**



## Agency Testimonials

“Neighbourhood House Murchison (NHM) has been registered with Shepparton Foodshare for approximately 18 months and collects twice weekly. We receive fresh fruit and vegetables, frozen meat and pre-made frozen meals, bread and eggs, and a range of non-perishable items. These collections contribute to our Fruit and Vegie Exchange, Food Relief and Community Meals programs and support a large proportion of the entire Murchison community including flood affected households, families, seniors and folks at risk of homelessness. Without Shepparton Foodshare it’s unlikely we would be able to continue these programs and providing food relief. Shepparton Foodshare is a fantastic program run by amazing people and we are incredibly thankful for their contribution to Neighbourhood House Murchison.” - **Louis, NHM**

“Mooroopna Education and Activity Centre (MEAC) receives food from Shepparton Foodshare on a weekly basis. We receive a range of food however due to the nature of Foodshare relying on food donations we don’t always know what we will receive each week. MEAC distributes this food to support families, homeless, people from our culturally and linguistically diverse community, people impacted by flood and the cost-of-living crisis, people with disabilities, First Nations people and elderly members of our community. We could not operate without Shepparton Foodshare as MEAC is a not for profit Neighbourhood House that provides for the community.

Due to Life Church in Mooroopna closing its Op Shop, that also provided food relief, we increased our collection of food from Foodshare during the winter months. MEAC, with support from Greater Shepparton Foundation and Foodshare has certainly filled this void within the Mooroopna community by providing an alternate source for regular food relief.” - **Jan, MEAC**

“Mooroopna Park Primary School (MPPS) has had a close working relationship with Foodshare for approximately eight years. Over the last four years we have implemented the Healthy Eating Program at MPPS, this initiative was introduced to address the concerns we had over student attendance, engagement and nutrition. Each day we provide breakfast, lunch and morning and afternoon tea to all students free of charge. This program relies heavily on community support and Foodshare has been our biggest supplier.

Each week we pick up a large variety of produce such as fruit, vegetables, pasta, meat, dairy, canned goods, eggs and other staples to support our program. The food we receive provides all our students with a balanced diet each week. Our chef prepares meals each day ensuring no student goes hungry. Any produce that we have remaining we send home to families as hampers.”- **Hayden, Mooroopna Park Primary School**

“Across a range of services, FamilyCare’s staff and clients have had to call on Shepparton Food Share far more regularly in recent years. The coordinating function that Foodshare plays is invaluable, providing confidence to suppliers and recipients alike. It is the quintessential locals-helping-locals approach that we value the most.” - **David, Familycare**

## Food Partners and Financial Supporters

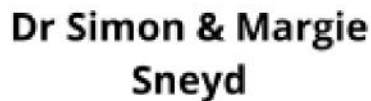


- CMV Group Staff
- Country Women's Association
- Ganiele Newbegin Photography Exhibition
- Goulburn Valley U3A
- Goulburn Valley Quilters
- Goulburn Valley Grammar School
- Greater Shepparton Secondary College
- Guthrie Street Primary School
- Lang Dairies
- Lions Club of Mooroopna
- Love in Action
- Mansfield School For Autism
- Nepali Association of Victoria Inc
- Next Office Tech
- Numurkah Leader
- Plus 1 Group
- 1 Less Worry Bookkeeping
- Probus Rodney Mooroopna
- Red Back Promotions
- Reilly Electrical
- Rotary Club of Shepparton South
- Rotary Club Tatura
- Shepparton Christian College
- Shepparton Club
- Shepparton Croquet Club
- Shepparton Ladies Morning Tennis
- Shepparton Park Bowls
- Soroptimist International Shepparton Inc
- St Albans Anglican Church
- St David's Bowling Club
- St Mels Primary School
- St Paul's Shepparton
- Tank Art
- Teghan's Custom Cakes
- Uniting Church Mooroopna

## Make A Meal Of June Event Partners



## 2022-2023 Monthly Partners



## Our Community

We also sincerely thank the numerous individuals that make regular or one off financial donations online via PayPal or directly to Shepparton Foodshare. Each and every donation makes a difference and helps to keep our doors open and providing much needed food relief to local people in need.

We also thank the individuals, workplaces, schools, churches and clubs that hold a Food Drive on our behalf. Food Drives assist us to address food shortages and help us source what is needed most for our diverse community.



## 2022-2023 Monthly Partners

Shepparton Foodshare Monthly Partners commit to a month that they will provide a tax deductible financial contribution of \$3,000 to support Foodshare's operating costs during their partner month. Partnerships can be secured at Foodshare's annual fundraising dinner, Make A Meal Of June. Here is what some of our Partners had to say about their support of Shepparton Foodshare ...



“We are proud to sponsor Shepparton Foodshare. During these cold winter months when we are all feeling hungry Shepparton Foodshare provides its services to many local agencies and organizations that are supporting the local community, in fact the support that Foodshare provides is not just during times of emergency such as floods last year but all year round.

Shepparton Foodshare undertakes such an important role within our community and there has been a steady increase in the need for the services that Foodshare provides. The increase in support services has driven Shepparton Foodshare to look at developing a new warehouse facility that will be capable of growing Foodshare services into the future. Curo Project Management has been really pleased with the opportunity to provide their support to Glenn and the Foodshare team in planning for this exciting new development. Shepparton Foodshare can only grow and keep up with increasing need for its service with the generous support of community. It is a great feeling knowing that whatever support you are able to give will support local people.”

– **Graeme, Curo Project Management**

“The team at Goulburn Valley Dental Group is very excited and very proud to be a Shepparton Foodshare Monthly Partner. Shepparton Foodshare provides an essential service to our local community by collecting donations of food from supermarkets and other businesses that is otherwise destined for landfill. This food is then redistributed to families, relief agencies and those in our local community that are otherwise disadvantaged. Being in the health industry, Goulburn Valley Dental Group understand the importance of nutritious healthy meals to provide a person, reducing the risk of being unwell and helps boost immunity and increases the overall general health of that individual including their oral health.” – **Sath, Goulburn Valley Dental Group**



## Operations Report

### Key Milestones (since 2012)

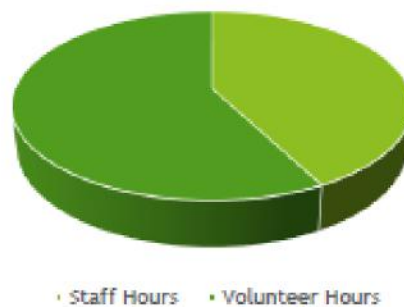
Rescue	1,159,292 kg		
Donations	2,915,350 kg		
Impact of rescue and donations since 2012	4,074,642 kg	Valued at \$2.50/kg	\$10,186,605
Distribution	3,886,614 kg	Equivalent to over 7.7 million meals	

### Volunteers and Staff: Hours

Staff hours over the year: 4,413

Volunteer hours: 6,025

Paid Hours vs Vounteer Hours



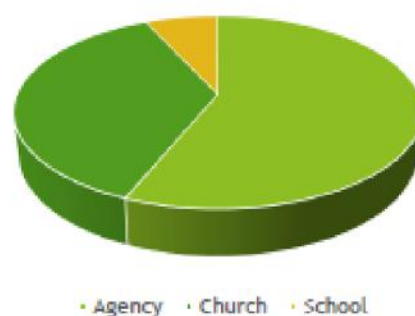
### Local Distribution

Agencies: 56%

Churches: 37%

Schools: 7%

Local Distribution by Type %



# Operations Report

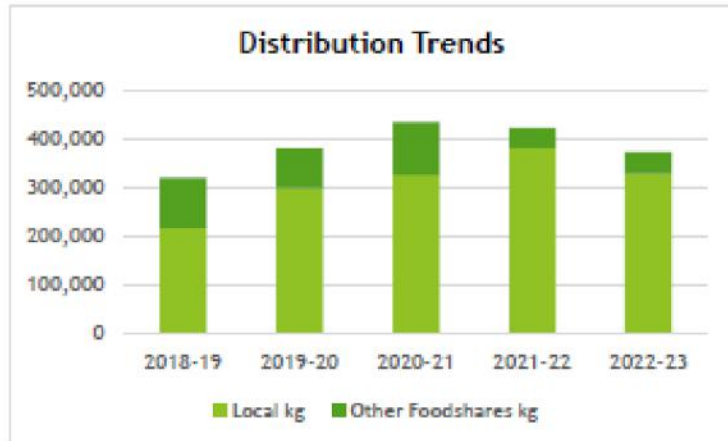
## Distribution

For the year: 375,301kg food was distributed to Agencies, Churches and Schools

2022 – 2023:

- Local Agencies: 327,659 kg
- Other Food Shares: 43,252 kg

Total distribution since inception: 3,889,033kg



## Rescued and Donated Food

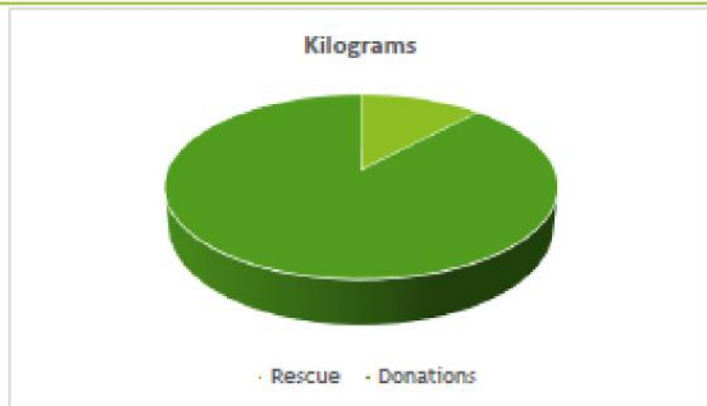
For the year: 349,582 kg was rescued and donated.

**Food Rescue:** 94,770 kg

*(Supermarkets)*

**Donations:** 254,812 kg

*(Partners & Donations)*



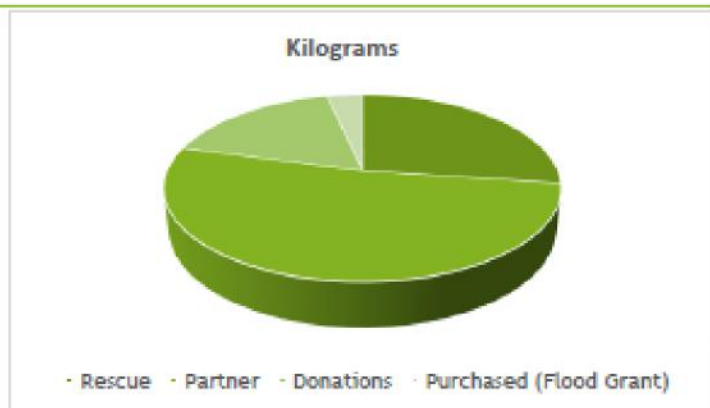
## Donations by Source

**Rescue** 94,805 kg  
*(supermarkets)*

**Partners** 182,013 kg  
*(inc growers, manufacturers, Foodshares)*

**Donations** 60,625 kg  
*(community)*

**Purchased** 12,143 kg  
*(grants)*

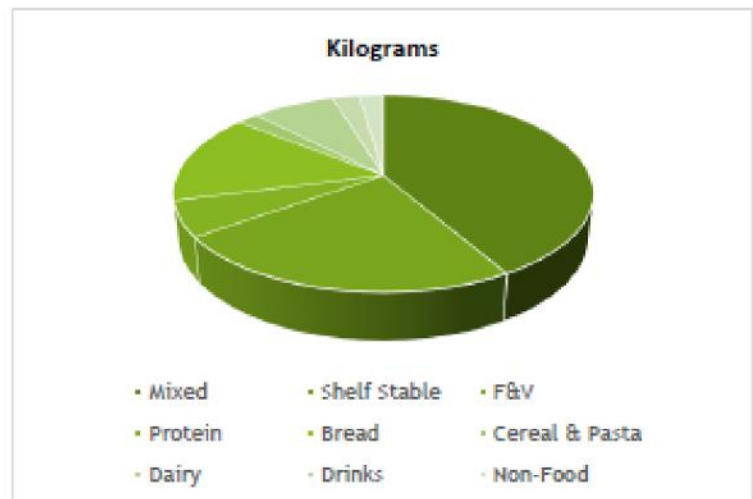




## Operations Report

### Donations by Food Type

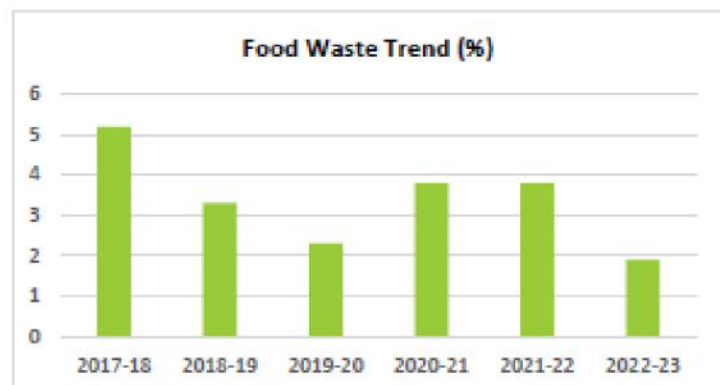
Mixed	144,391 kg
Shelf Stable	20,073 kg
F&V	81,524 kg
Protein	20,073 kg
Bread	51,340 kg
Cereal & Pasta	6,871 kg
Dairy	26,381 kg



### Food Waste

For the year average food waste: 1.9%

Food Waste since inception (average): 3.07%



## Financial Statements



### Income and Expenditure Statement

Shepparton Foodshare Incorporated  
For the year ended 30 June 2023

	NOTES	2023	2022
<b>Income</b>			
Grant Operating	2	300,484	148,660
Insurance claims		13,273	9,543
Fundraising Dinner		15,417	17,517
Interest income		1,641	405
Registration fee (initial fee)		1,100	850
Donations	3	244,140	734,702
<b>Total Income</b>		<b>576,055</b>	<b>911,676</b>
<b>Gross Surplus</b>		<b>576,055</b>	<b>911,676</b>
<b>Expenditure</b>			
Advertising	4	989	2,892
Bank Fees		83	85
Building Repairs and Maintenance		615	218
Computer expenses		3,132	2,219
Consulting fees		48,090	18,501
Depreciation		31,046	31,046
Employment costs	5	228,191	140,776
Food & packaging supplies		9	3,356
Forklift		-	2,076
Freight		1,556	297
Fundraising expenses		5,100	13,899
General supplies		437	986
Grant Expenditure	6	120,309	173,752
Insurance		6,383	9,118
Labels for cooked meals		-	400
Light, Power, Heating		8,887	5,276
Low cost assets		5,431	2,580
Misc warehouse expenses		3,892	-
Motor Vehicles		21,048	16,857
PayPal Fees		308	1,423
Postage, Printing & Stationery		2,164	787
Professional fees		20,955	18,568
Registration fee		300	300
Repairs and Maintenance		4,752	-
Telephone and Internet		1,193	955
Warehouse exp (in kind)		48,000	48,000
Warehouse - Pestcontrol		378	263
<b>Total Expenditure</b>		<b>565,249</b>	<b>494,606</b>
<b>Current Year Surplus/ (Deficit) Before Income Tax Adjustments</b>		<b>10,807</b>	<b>417,070</b>
<b>Current Year Surplus/(Deficit) Before Income Tax</b>		<b>10,807</b>	<b>417,070</b>

# Financial Statements

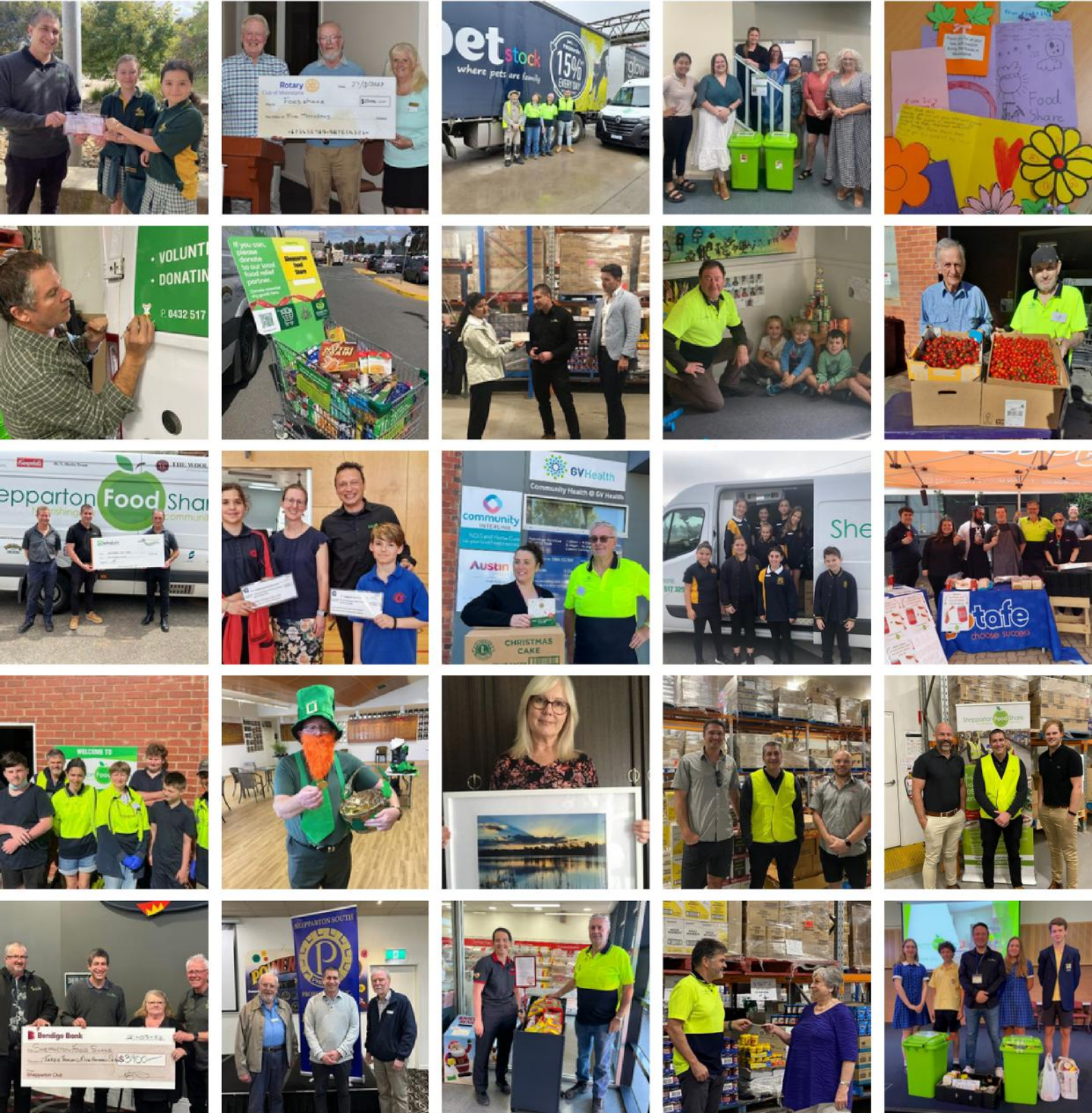


## Assets and Liabilities Statement

Shepparton Foodshare Incorporated  
As at 30 June 2023

	NOTES	30 JUN 2023	30 JUN 2022
<b>Assets</b>			
<b>Current Assets</b>			
Cash and Cash Equivalents	7	1,011,399	586,928
Trade and Other Receivables		800	20,500
GST Receivable		-	33,556
Other Current Assets		3,254	4,771
<b>Total Current Assets</b>		<b>1,015,454</b>	<b>645,755</b>
<b>Non-Current Assets</b>			
Plant and Equipment and Vehicles	8	67,599	98,645
Land and Buildings		317,293	304,391
<b>Total Non-Current Assets</b>		<b>384,892</b>	<b>403,036</b>
<b>Total Assets</b>		<b>1,400,346</b>	<b>1,048,791</b>
<b>Liabilities</b>			
<b>Current Liabilities</b>			
Trade and Other Payables		(11,737)	6,428
GST Payable		56,926	-
Employee Entitlements	9	15,007	9,737
PAYG Withholding		11,814	11,746
Wages Payable		-	936
Prepaid Grants		297,586	-
<b>Total Current Liabilities</b>		<b>369,596</b>	<b>28,847</b>
<b>Total Liabilities</b>		<b>369,596</b>	<b>28,847</b>
<b>Net Assets</b>		<b>1,030,750</b>	<b>1,019,944</b>
<b>Member's Funds</b>			
Capital Reserve		1,030,750	1,019,944
<b>Total Member's Funds</b>		<b>1,030,750</b>	<b>1,019,944</b>

# Thank You To Our Community





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PO Box 62, Mooroopna VIC 3629  
M 0432 517 329  
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W [sheppartonfoodshare.org.au](http://sheppartonfoodshare.org.au)  
Facebook/[sheppartonfoodshare](https://www.facebook.com/sheppartonfoodshare)