

# ANNUAL REPORT 2023 - 2024



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## Vision

Shepparton Foodshare will lead a coordinated response to address hunger in our diverse community.

## Our Values

- Impartial and non-discriminatory
- Restore hope and dignity
- Minimise our environmental impact
- To be inclusive and celebrate diversity
- Act with empathy and respect
- Be open and accountable
- Make the best use of every resource



## Chair's Report

What a big year it's been for our Foodshare. With unprecedented demand on our services in a year where our new "forever home" is under construction, it would be an understatement to say there's a fair bit happening!

As I reflect on the year that was, we have faced a series of challenges and victories. As far as the challenges, the chief one has been the stark increase in demand for our food. Again, we have seen more and more new agencies requesting our service.

Societal factors have had a huge impact on our agencies and those folk in need that they service. It is a huge challenge for us to keep up with this demand, and in reality we haven't been able to, as best we try.

With a great skills based board and a motivated staff and volunteer group, we will all work in unison to find the best way forward. We won't just wait for the demand to die down, as welcome as that would be, but will continue to presume this high demand will remain for the time being.

We will continue to leverage the rich relationships we share with other Foodshares via the Regional Food Security Alliance, around the state, with the ongoing alliance that we have with them, to ensure better outcomes in our united front, for all of us. I thank all of these Foodshares for agreeing to work together for the greater good of all.



### KEY MILESTONES Since 2012

More than  
4.3 million kilos of  
food distributed

Food Rescued -  
1,258,068 kilos

Food Donated -  
3,299,470 kilos

More than 77,700  
volunteer hours

2.61% food waste

Estimated value of food  
distributed to the  
community more than  
\$13,398,167

## Chair's Report continued ...

I believe the challenges will all be overcome in the future, but in the meantime we'll be working very hard to eliminate them.

Our chief victory has been the huge progress of our new building project. After successfully obtaining for purpose government funding, it has been full steam ahead this year, and we anticipate transitioning across from our warehouse (a huge thanks to Redland Fruit for their ongoing donated warehouse space) over the upcoming summer, and a grand opening has been earmarked for early in 2025 and will be something to celebrate – big time! Some may not be aware, but this is the first time in our history that we will fully own our own, built for purpose warehouse without the need to share with a landlord. It's very exciting that we are on the cusp of this.

I would like to again thank the community of Greater Shepparton and beyond for your endless and passionate support of our Foodshare. So many contribute in a vast array of ways, and each playing their part makes a difference. With government funding not assured, it's always been our community that have enabled us to operate as effectively as we do, ever since we first opened our doors.

The 2024 Make a Meal of June fundraiser was again an outstanding success. Firstly, because it's a great night for our community to be out together where relationships and connections are enriched, and of course, another outstanding fundraising milestone of \$105,000 being raised on the night. What an amazing effort. To every volunteer, staff member, financial supporter, advocate, social service and business partner we say a huge thanks for your year's worth of effort.

I would like to acknowledge those that finished up with us this year that have contributed in their unique way. We farewelled board member and warehouse volunteer Roly Hunt and staff members Matt Dowling, Viv West and Mel Redpath. I thank each of you.



## Chair's Report continued ...

And finally, the food relief landscape is ever shifting and I'm thankful to our united, dynamic, innovative and reliable board for your ongoing commitment to ensuring our Foodshare is industry leading. We are all aware that we need to be on our toes, and forever planning for the future with a vision that will ensure our sustainability and allow us to thrive.

We are presently attending to widening the structural integrity of our organisation as we continue to grow well beyond the little operation we started as. Strategic planning is now our norm, and despite these being most challenging times, we have the right people in place to see us forward. You are to be congratulated as you are a great team.



Board Chair, Shepparton Foodshare

### 2023 - 24 Shepparton Foodshare Board



Jeremy Rensford  
Chair



Jim O'Connor  
Vice Chair



Russell Smith  
Treasurer



Damien Willoughby  
Secretary



Jan Phillips  
Board Director



Cheryl Hammer  
Board Director



Roly Hunt  
Board Director  
Resigned May 2024



Tom Brain  
Board Director



Peter Thompson  
Board Director



Trish Vigliaturo  
Board Director

## Operations Report

2023-2024 saw our largest distribution of food since we began, demonstrating that our local service is now more relevant and vital than ever! We do see this trend in need almost every year however the past year saw an alarming 30% increase. Daily food order collections last year were on average 7 - 8, this year we have seen up to 18 orders placed and collected in one day.

We celebrated a significant milestone since inception of our service, the 4 millionth kilogram of food was distributed. This is a testament to the hard work of our volunteers and staff, their dedication, often under challenging circumstances ensures that we can provide this level of support to our community.

It is important to note that our distribution is directly related to the amount of food we receive via donations and rescues, we can only give out what we have. During the year we had to ration some staples to ensure we had enough to go around to each agency collecting food. It is based on this that we know that if we had more food, our annual food distribution would be higher.

To support food shortages we were grateful to receive grants from Greater Shepparton Foundation and the Magistrates Court of Victoria enabling us to purchase some food. And, we also received food donations via many workplaces, schools, community groups and individuals that conducted food drives on Foodshare's behalf.

We are very thankful that our valuable partnerships with many local manufacturers, growers, producers and retailers has continued. These combined with food rescues from local supermarkets make up the bulk of the food we receive. You can see those that support us on the 'Supporters page' of this Annual Report.

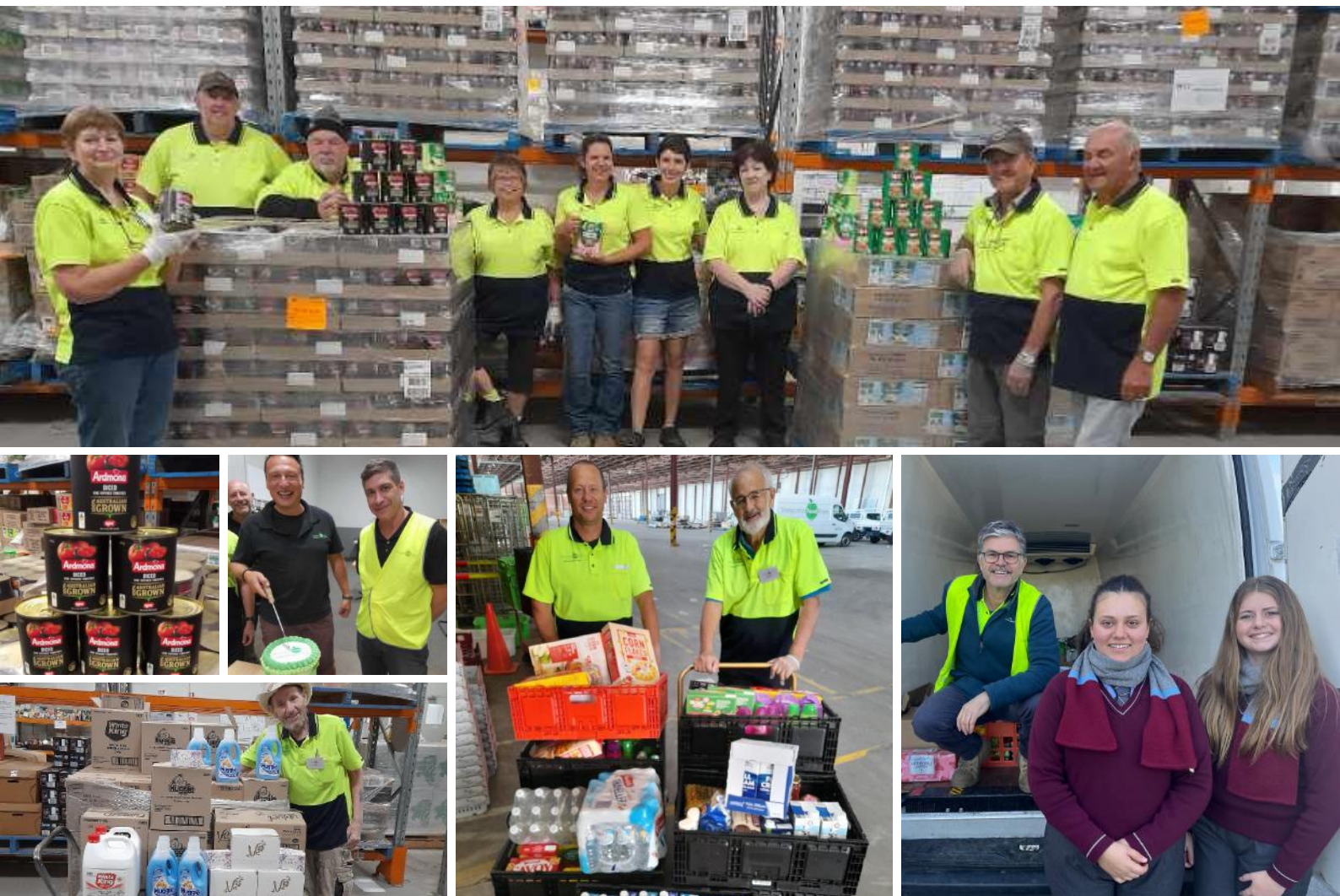
A highlight of what we do is seeing the difference that our food makes to the recipient. Being a hub for the emergency relief agencies, schools, neighbourhood houses, community meals programs and faith organisations to collect our food for the people they support we don't always see this so when we receive a little note of thanks or see our registered agencies posting and tagging us on their social media showing what they created with our food and how much this has meant to the recipient, it truly warms our heart, it is why we do what we do!



## Operations Report continued ...

This year we were thrilled to have construction on our new purpose-built warehouse commence. We have excitedly watched the progress as this new food relief hub for our community takes shape just across the way in Doonan Street Mooroopna. This new facility will provide accommodation security for our operations whilst improving our capability and efficiencies to support our community. Whilst we have always been generously gifted warehouse space, accommodation security is something we have never had before. The facility was funded with grants received from the Federal and State Government and we also received support from the Freemasons Foundation Community Grants program to fit out a commercial kitchen that will further help us reduce food waste and address food shortages.

We welcomed many new volunteers and farewelled others, including long-standing volunteers Brian and Carol both just shy of completing 10 years service at Shepparton Foodshare. For much of this time they volunteered three days per week and we estimate collectively contributed more than 7,000 hours to Shepparton Foodshare and therefore our community. We sincerely thank them and each and everyone of our volunteers for the difference they make.



## Meet Volunteers Lewis, Jeff and Glenda

Shepparton Foodshare has a team of approximately 40 volunteers that combined contribute around 150 hours each week. Volunteers assist in Foodshare's busy warehouse receiving and processing food donations, sorting food, packing food boxes and orders, stock movement and control, ensuring food is stored according to regulation guidelines and some head out in our van for food rescues. Our skills-based Board of Directors are also volunteers and use their expertise to provide strong leadership and governance. We sincerely thank all of our volunteers for their efforts.



Lewis (Lew) has been volunteering at Shepparton Foodshare for four years. He took up the opportunity to help out his community when he retired and now volunteers three mornings per week undertaking various tasks in the warehouse and out and about rescuing food. Lew's community spirit is such that Shepparton Foodshare is not the only service that he volunteers his time, three days a month, after he finishes his volunteer hours at Shepparton Foodshare, Lew provides support and friendship to visually impaired people. He is part of a group that go out walking locally to provide opportunities for friendship, good health and wellbeing to group members. At the end of each walking session coffee is enjoyed.

We are so very grateful for the work that Lew undertakes not only at Shepparton Foodshare but throughout the community.

Jeff and Glenda responded to a call that we put out for volunteers during COVID as they were looking to keep busy after selling their business of 21 years. This local couple are a little bit famous around these parts having owned Tatura Bakery that during their time was awarded 'Australia's Best Vanilla Slice' for a total of 3 years! This among other accolades, saw people travel to Tatura to sample their award winning slice and keep coming back for more!

Jeff and Glenda volunteer one day each week and fill in as needed, undertaking various duties in the warehouse and out in our food rescue vans picking up food donations.

"We love the friendships we've made and look forward to our weekly shift. Our friends know not to make any plans for us on a Monday because we don't want to miss our Foodshare day!"

No strangers to volunteering Jeff has volunteered for more than 50 years at the Tatura Fire brigade and Glenda 40 years."





## Treasurer's Report

This year has been a challenging year for the Shepparton Foodshare community as our food donated and rescued and subsequent distribution, reaches even higher levels than before. However, Shepparton Foodshare remains in a strong financial position due to the continued support of donors and one off grants.

I can report on behalf of the Board that Shepparton Foodshare had a net operational surplus of \$862,875. This can be compared to last year's surplus of \$10,807, however this year's large surplus is mainly represented by one off for purpose government grants received relating to the new building project. These funds are received in advance at the end of the financial year and will be spent in the 2024/2025 financial year as the building project is completed.

For management and operational purposes, grants received for the new warehouse build, and the associated expenditure, are recorded separately from operational activities in internal reporting. Income being primarily donations, fundraising and operational grants (excluding new warehouse grants) totalled \$475,562 for the year. This year's income can be compared to the previous year's income of \$497,779. Even though there was a small change between years, the decrease in donations and decrease in flood recovery grants (as to be expected) were offset by increases in other operational grants received.

Expenses have decreased slightly compared to the previous period which is a pleasing result given the challenging environment and our commitment to improving practices whilst containing costs.

I would like to thank the volunteers for the great work that they do and the small team of staff led by the Executive Officer for their efforts in contributing to our operations running smoothly. This is my first report as Treasurer and again I would like to thank the Board, volunteers and staff for their continued support and it is my pleasure to serve.

I also want to recognise the contributions made by the previous Treasurer Matthew Todd. It is pleasing and humbling to note the widespread support that Foodshare receives from all areas of the community, again signifying the importance of our common goal that, in the Goulburn Valley region, no person regardless of their circumstances should go hungry.

*Russell Smith*

**Treasurer, Shepparton Foodshare**



## Agency Testimonials



“Generations Food Bank has been operating out of Generations Op Shop in Tatura for over 20 years, providing much needed food assistance to the local community. Shepparton Foodshare is a vital support for our food bank where we collect pantry staples, fresh produce, frozen foods and hygiene products on a fortnightly basis. Our humble food bank has evolved over the years from providing hampers to now allowing people to have a supermarket experience, giving choice and dignity back to individuals and families. Choice is essential as who are we to tell someone what to eat! Without Shepparton Foodshare we would struggle to source such a huge range of fruit and vegetables that give back that choice to people. Our aim is always to have enough variety to build a nutritious meal rather than forcing people to eat spaghetti on toast every night.

Over the past 12-18 months we have seen a huge increase in people requiring food assistance, often due to the cost-of-living crisis, increased homelessness and difficulty gaining local employment. Many families who are seeking asylum have also started to wander through our doors which is a new challenge for us. Shepparton Foodshare’s support has been immense and has enabled us to keep up with this demand. We are very grateful for their presence in our community.”

– **Jolene Bowls, Generations Op Shop Food Bank**

“As weekly collectors from Shepparton Foodshare, we have received a wide variety of fresh, frozen, and pantry foods since 2022. With this, we were able to create our food program Mandiga Algotonya (meaning “Food Meeting Place”). This feeds 220 students and many staff morning tea, lunch, and afternoon tea 5 days a week at no cost to families.

The range of food supplied by Foodshare keeps us creative in the kitchen, allowing us to prepare meals like taco or sushi bowls, lentil bolognese, chicken pie, and so much more. With food insecurities in our area and the cost of living the way it is, our community pantry and this program, thanks to Foodshare, provide ongoing relief to our students, their families, and our wider community.”

– **Chelsea Smith, Gowrie Street Primary School**



## Marketing and Fundraising Report

Shepparton Foodshare runs on community generosity and spirit. I am forever in awe of those that can, that find a way to support the vital work that Foodshare does in our region. Providing food to local people that need it most remains at the heart of our being, and the spin off benefits of a circular economy, reduced food waste and social connection through volunteering that this creates also provides great value at so many levels.

This year we have seen support via tax-deductible donations, food drives, fundraisers on Foodshare's behalf, volunteering, in-kind support and attendance at events that support us.

Our annual fundraising dinner, Make a Meal of June, saw its largest attendance to date. We are humbled that our fundraiser is a 'must attend' event on the community's calendar. This year via ticket and raffle sales, donations and Monthly Partnerships we raised an incredible \$105,000. This includes a \$30,000 donation announced by Alan Rossignoli representing our long-time supporter, the Margaret Attwood Trust. We sincerely thank Cam, Ang and Anthony at The Woolshed for providing their fabulous venue to host this dinner, their support, amazing food and hospitality, it really does make this a memorable evening.

We were successful with many of our grant applications over the year, of note the federal and state government grants that supported construction of our new warehouse and a contribution from the state government and Greater Shepparton Foundation also supported operations. Grants were also received from Greater Shepparton Connected Community, Greater Shepparton Foundation and the Court Fund. Applications to FRRR and the Freemason's Foundation were successful and will allow us to purchase a new food rescue truck.

A new fundraising campaign that we were delighted to be a part of was the Ethical Jobs 'Matched Donation Campaign'. This saw an incredible \$19,483 raised to support our operations, of which Ethical Jobs contributed \$9,000.



## Marketing and Fundraising Report

Community and workplace food drives became a very popular way this past year to help address food shortages and we look forward to even more in the coming year with many local businesses, schools and groups putting their hand up to be involved.

We also saw many community groups, businesses and schools doing what they love while raising funds for us ... swimming, bowls, music sessions, out of uniform days and more!

Others directed their Container Deposit Scheme (CDS) refund directly to Foodshare. And, the Community Chest charity night at the Shepparton Brewery and the Shepparton Club Monthly Charity Raffle all provided support.

When you give to Shepparton Foodshare, you are guaranteed this support flows to thousands of people throughout your community.

I would like to thank our local media, Shepparton News, Shepparton Advisor, Win News, ABC Radio, One FM and Southern Cross Austereo's Triple M and Hit FM for covering our news and for supporting all of our calls for assistance by raising the profile of what we do and of our needs.

Southern Cross Austereo provided valuable in-kind sponsorship that has seen Shepparton Foodshare advertisements on their Triple M and Hit FM radio stations every week for the past year. The radio station is also a drop off point for community food donations and held an 'on air food drive' that saw thousands of kilos of food donated by members of the community.

I sincerely thank all that have provided such generous support throughout the year, and encourage you to take a look at the 'Supporters' page in this Annual Report to see those that have made a contribution to the work we do.

*Kate Smith*

**Marketing and Fundraising**



## Food Partners and Supporters



Australian Greek Ex-Servicemen's Association Inc  
 Berry Street Youth Foyer  
 Bunnings Warehouse Shepparton  
 Burke Britton Financial Partners  
 Catholic Education Sandhurst  
 Curtis Love & The Disciples  
 Eastern Goulburn Valley CWA  
 EDP Australia  
 Goulburn Murray Lutheran Parish  
 Goulburn Valley Grammar School  
 Goulburn Valley Water Staff Charity Fund  
 GV Crocs Swimming Club  
 GV Over 60s Bowls  
 Lions Club of Shepparton  
 Logical Bible Study Group Logical  
 Love in Action

Notre Dame College  
 PayPal Giving Fund Australia  
 Plus 1 Group  
 Pomona Valley Staff  
 Redback Promotional Products  
 Rotary Club Of Mooroopna  
 Rotary Club of Shepparton  
 Rotary Club of Shepparton South  
 Shepparton Club  
 Shepparton Queer Film Jamboree  
 Soroptimist International Shepparton  
 SPC Factory Sales  
 St Albans Anglican Parish Mooroopna  
 Ulysses Club  
 Uniting Church Mooroopna  
 Worry Less Bookkeeping

## Make A Meal Of June Event Partners



## Raffle Partners



## 2023-2024 Monthly Partners



## Our Community

Shepparton Foodshare has always relied on community. It is with this extreme generosity that we are able to keep our doors open and endeavour to keep up with the growing demand for food relief.

We thank the businesses, individuals, schools, faith organisations, service clubs and community groups that support us, be it via a tax-deductible donation, monthly partnership, food donation, food drive at their workplace, school or community group, or by holding a fundraiser on Shepparton Foodshare's behalf, direct their Container Deposit Scheme (CDS) refund to Foodshare or help us raise our profile by inviting a Foodshare representative to speak at their service club, group, school or business

... It all makes a big difference!



## A Word From Our Supporters

The support that Shepparton Foodshare receives is varied and all plays an important part of ensuring our operations can continue. Our supporters may be financial or in-kind.

### Shepparton Foodshare Food Donor

“Josh’s Rainbow Eggs have donated in excess of 360,000 eggs to Shepparton Foodshare. I have been selling eggs for almost 14 years, since I was 9. When we first started it was me in my backyard trying to find a way to make some pocket money and as I’ve grown running the business with my mother, Tamsyn, we’ve found community along the way. From Farmers Markets to working with supermarkets and working with Coles and Woolies also supporting OzHarvest and Secondbite, the journey has been just as much about me growing as a person, but our business has grown in capacity to give back too, which is the most important thing for us.” – **Josh Murray, Josh’s Rainbow Eggs**



### Shepparton Foodshare Monthly Partner

“Foott are an inaugural partner of Foodshare and we felt it was very important to continue to give back to community.

One of the great things about Foodshare is the work they do in giving back to the community, particularly around supplying food and nourishment for those that need it most. We would encourage you also to get on board whether it be as we have in donating sponsorship money or services such as waste and recycling services.

It is important that we recognize that great work that Foodshare have been able to do over this period of time.” - **Andrew Yeoland, Foott Waste Solutions**



### Shepparton Foodshare Monthly Partner

“Colleen my wife and business partner arranged a group of people to attend and support Shepparton Foodshare’s annual fundraising dinner, Make a Meal of June, it was a fundraiser that Col and I took the opportunity to purchase a share in a Monthly Partnership in support of Foodshare’s operating costs. Along with our staff we are thrilled that our financial support stays local helping local people that are doing it tough and that would otherwise go hungry. Shepparton Foodshare have told us that regularly they are seeing double the amount of food collections on any given day compared to the same time last year.

If you can, like my business Elders Insurance, give Foodshare a tax-deductible donation or you can hold a food drive at your workplace to help Foodshare with food shortages.” – **Will Phillips, Elders Insurance Shepparton**



# Operations Statistics

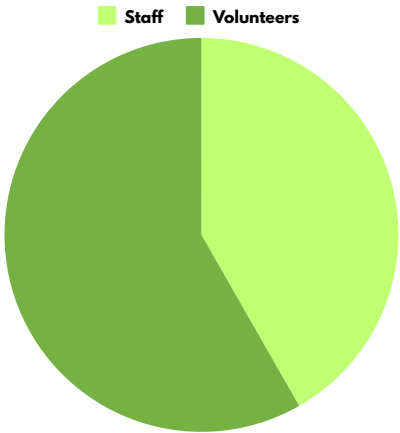
## Key Milestones Since 2012

4,379,111 kgs of food distributed, or the equivalent of 8.7 million meals

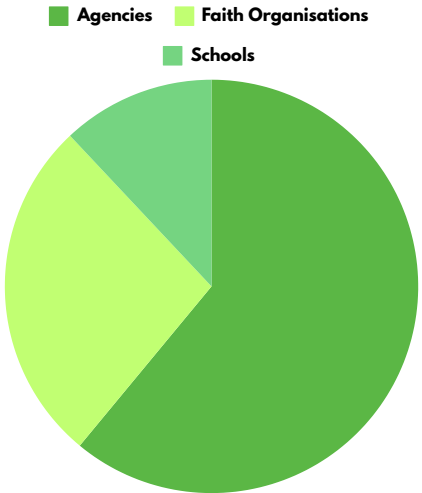
Food Rescued 1,258,068 kg

Food Donations 3,299,470 kg

## Annual Volunteer and Staff Hours

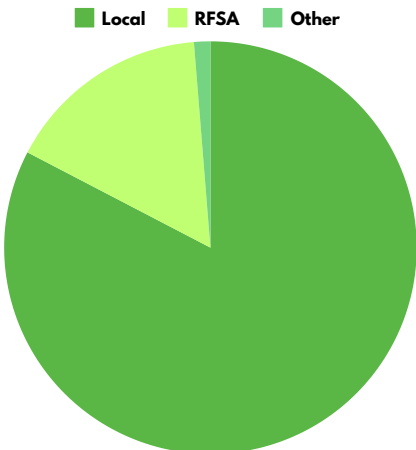


## Local Food Distribution via Registered Agencies



## Distribution Trends

2023/24 distribution - 490,078 kgs of food  
 Local - (agencies, faith organisations, schools)  
 Other Foodshares - Regional Food Security Alliance (RFSA) and other  
 Other





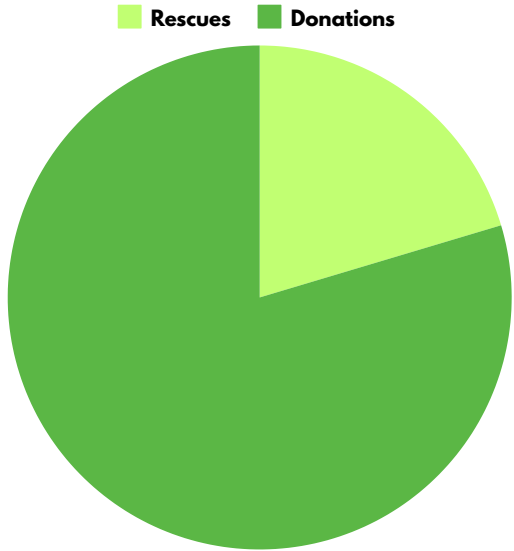
# Operations Statistics

## Rescued and Donated Food

2023/24 total combined food rescue and donations

Food rescued from supermarkets

(Food donated by partners and food drives)



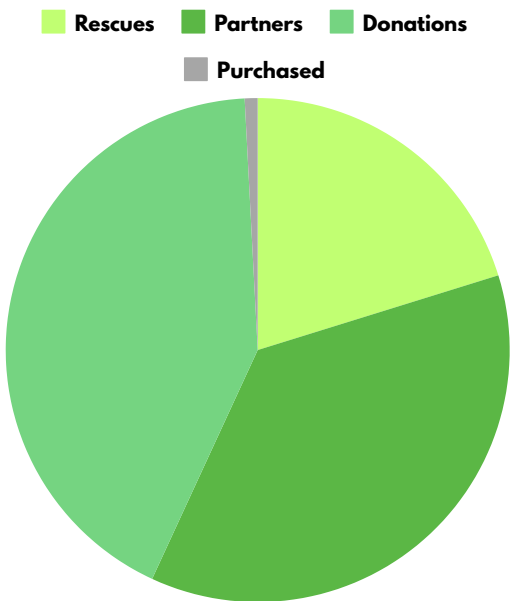
## Food Donations By Source

Rescue - Supermarkets

Partners - Growers, manufactures, Foodshares, retailers

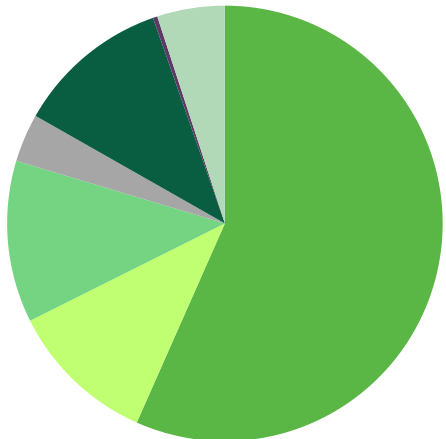
Donations - Individual and food drives

Purchased - Food purchased using grants



# Operations Statistics

## Food Donations By Type



## Food Waste

2023/24 food waste entering landfill - .14%  
Food waste average since 2012 - 2.61%



## Financial Statements



### Income and Expenditure Statement

Shepparton Foodshare Incorporated  
For the year ended 30 June 2024

	NOTES	2024	2023
<b>Income</b>			
Grants Received	2	1,149,767	300,484
Insurance claims		-	13,273
Make a Meal of June		45,470	15,417
Interest Income		6,572	1,641
Registration fee (initial fee)		350	1,100
Donations & Sponsorship	3	148,703	244,140
Fundraising	5	32,823	-
<b>Total Income</b>		<b>1,383,685</b>	<b>576,055</b>
<b>Gross Surplus</b>			
		<b>1,383,685</b>	<b>576,055</b>
<b>Expenditure</b>			
Advertising	4	-	807
Bank Fees		200	83
Building Repairs and Maintenance		332	615
Computer expenses		3,621	3,132
Consulting fees		-	48,090
Depreciation		30,935	31,046
Employment costs	6	203,840	228,191
Food Purchases		22,069	108
Forklift		2,091	-
Freight		3,096	1,556
Fundraising expenses		582	5,100
Consumables		581	437
Grant Expenditure	7	30,943	120,309
Hire of plant & equipment		545	-
Insurance		5,633	8,383
Utilities		8,233	8,887
Low cost assets		-	7,048
Misc warehouse expenses		4,323	2,175
Motor Vehicles		23,578	21,048
PayPal Fees		246	308
Office Supplies		1,460	2,164
Professional fees		16,672	20,955
Registration fee		300	300
Repairs and Maintenance		29	4,752
Telephone and internet		1,270	1,193
Warehouse exp (in kind)		48,000	48,000
Warehouse - Pestcontrol		273	378
Monthly Sponsor Promotions (videos)		2,100	182
OH&S		984	-

## Financial Statements

### Income and Expenditure Statement



	NOTES	2024	2023
Warehouse Equipment Repairs		2,925	-
Building Project - Wages Allocated		50,645	-
Make A Meal of June Expenses		4,227	-
Contractor Fees (Employees)		50,490	-
Regional Food Security Alliance		586	-
<b>Total Expenditure</b>		<b>520,811</b>	<b>565,249</b>
<b>Current Year Surplus/ (Deficit) Before Income Tax Adjustments</b>		<b>862,875</b>	<b>10,807</b>
<b>Current Year Surplus/(Deficit) Before Income Tax</b>		<b>862,875</b>	<b>10,807</b>

# Financial Statements



## Assets and Liabilities Statement

Shepparton Foodshare Incorporated  
As at 30 June 2024

	NOTES	30 JUNE 2024	30 JUNE 2023
<b>Assets</b>			
<b>Current Assets</b>			
Cash and Cash Equivalents	8	2,091,784	1,011,399
Trade and Other Receivables		5,800	800
Other Current Assets		2,143	3,254
<b>Total Current Assets</b>		<b>2,099,727</b>	<b>1,015,454</b>
<b>Non-Current Assets</b>			
Plant and Equipment and Vehicles	9	40,677	67,599
Land and Buildings		1,123,183	317,293
Other Non-Current Assets		10,041	-
<b>Total Non-Current Assets</b>		<b>1,173,901</b>	<b>384,892</b>
<b>Total Assets</b>		<b>3,273,628</b>	<b>1,400,346</b>
<b>Liabilities</b>			
<b>Current Liabilities</b>			
Trade and Other Payables		18,024	(11,737)
GST Payable		113,423	56,926
Employee Entitlements	10	14,052	15,007
PAYG Withholding		25,732	11,814
Wages Payable		-	-
Prepaid Grants		1,190,773	297,586
Prepaid Monthly Sponsorship		18,000	-
<b>Total Current Liabilities</b>		<b>1,380,003</b>	<b>369,596</b>
<b>Total Liabilities</b>		<b>1,380,003</b>	<b>369,596</b>
<b>Net Assets</b>		<b>1,893,625</b>	<b>1,030,750</b>
<b>Member's Funds</b>			
Capital Reserve		1,893,625	1,030,750
<b>Total Member's Funds</b>		<b>1,893,625</b>	<b>1,030,750</b>

# Thank You To Our Community





45 Toolamba Road, Mooroopna  
PO Box 62, Mooroopna VIC 3629  
M 0432 517 329  
E [info@sheppartonfoodshare.org.au](mailto:info@sheppartonfoodshare.org.au)  
W [sheppartonfoodshare.org.au](http://sheppartonfoodshare.org.au)

